GEORGIA DEPARTMENT OF COMMUNITY HEALTH

2009 Annual Hospital Questionnaire

Part A : General Information

1. Identification

UID:HOSP226

Facility Name: Gwinnett Medical Center - Duluth

County: Gwinnett

Street Address: 3620 Howell Ferry Road

City: Duluth

Zip: 30096

Mailing Address: P.O. Box 348

Mailing City: Lawrenceville

Mailing Zip: 30046

Medicaid Provider Number: 00001064

Medicare Provider Number: 110087

2. Report Period

Report Data for the full twelve month period- January 1, 2009 through December 31, 2009.
Do not use a different report period.

Check the box to the right if your facility was **not** operational for the entire year. ☐
If your facility was **not** operational for the entire year, provide the dates the facility was operational.

Part B : Survey Contact Information

Person authorized to respond to inquiries about the responses to this survey.

Contact Name: Mark M. Mullin

Contact Title: Director, Planning

Phone: 678-312-4193

Fax: 770-682-2257

E-mail: mmullin@gwinnettmedicalcenter.org

Part C : Ownership, Operation and Management

1. Ownership, Operation and Management

As of the last day of the report period, indicate the operation/management status of the facility and provide the effective date. Using the drop-down menus, select the organization type. If the category is not applicable, the form requires you only to enter Not Applicable in the legal name field. You must enter something for each category.

A. Facility Owner

Full Legal Name (Or Not Applicable)	Organization Type	Effective Date
Hospital Authority of Gwinnett County	Hospital Authority	1/1/1957

B. Owner's Parent Organization

Full Legal Name (Or Not Applicable)	Organization Type	Effective Date
Not Applicable	Not Applicable	

C. Facility Operator

Full Legal Name (Or Not Applicable)	Organization Type	Effective Date
Gwinnett Hospital System, Inc.	Not for Profit	1/1/1959

D. Operator's Parent Organization

Full Legal Name (Or Not Applicable)	Organization Type	Effective Date
Gwinnett Health System, Inc.	Not for Profit	12/1/1992

E. Management Contractor

Full Legal Name (Or Not Applicable)	Organization Type	Effective Date
Not Applicable	Not Applicable	

F. Management's Parent Organization

Full Legal Name (Or Not Applicable)	Organization Type	Effective Date
Not Applicable	Not Applicable	

2. Changes in Ownership, Operation or Management

Check the box to the right if there were any changes in the ownership, operation, or management of the facility during the report period or since the last day of the Report Period. ☐
If checked, please explain in the box below and include effective dates.

3. Check the box to the right if your facility is part of a health care system ☑
Name: Gwinnett Health System
City: Lawrenceville **State:** GA

4. Check the box to the right if your hospital is a division or subsidiary of a holding company. ☐
Name:
City: **State:**

5. Check the box to the right if the hospital itself operates subsidiary corporations ☐
Name:
City: **State:**

6. Check the box to the right if your hospital is a member of an alliance. ☑
Name: VHA
City: Dallas **State:** TX

7. Check the box to the right if your hospital is a participant in a health care network ☐
Name:
City: **State:**

8. Check the box to the right if the hospital has a policy or policies and a peer review process related to medical errors. ☑

9. Check the box to the right if the hospital owns or operates a primary care physician group practice. ☐

10a. Managed Care Information: Formal Written Contract
Does the hospital have a formal written contract that specifies the obligations of each party with each of the following? (check the appropriate boxes)

1. Health Maintenance Organization(HMO) ☑

2. Preferred Provider Organization(PPO) ☑

3. Physician Hospital Organization(PH0) ☑

4. Provider Service Organization(PSO) ☐

5. Other Managed Care or Prepaid Plan ☐

10b. Managed Care Information: Insurance Products
Check the appropriate boxes to indicate if any of the following insurance products have been developed by the hospital, health care system, network, or as a joint venture with an insurer:

Type of Insurance Product	Hospital	Health Care System	Network	Joint Venture with Insurer
Health Maintenance Organization	☐	☐	☐	☐
Preferred Provider Organization	☐	☐	☐	☐
Indemnity Fee-for-Service Plan	☐	☐	☐	☐
Another Insurance Product Not Listed Above	☐	☐	☐	☐

11. Owner or Owner Parent Based in Another State
If the owner or owner parent at Part C, Question 1(A&B) is an entity based in another state please report the location in which the entity is based. (City and State)

Part D : Inpatient Services

1. Utilization of Beds as Set Up and Staffed(SUS):

Please indicate the following information. Dod not include newborn and neonatal services. Do not include long-term care untits, such as Skilled Nursing Facility beds, if not licensed as hospital beds. If your facility is approved for LTCH beds report them below.

Category	SUS Beds	Admissions	Inpatient Days	Discharges	Discharge Days
Obstetrics (no GYN, include LDRP)	0	0	0	0	0
Pediatrics (Non ICU)	0	0	0	0	0
Pediatric ICU	0	0	0	0	0
Gynecology (No OB)	0	0	0	0	0
General Medicine	31	1,764	8,907	1,950	10,354
General Surgery	31	1,328	6,087	1,433	6,614
Medical/Surgical	0	0	0	0	0
Intensive Care	8	600	2,155	450	2,094
Psychiatry	0	0	0	0	0
Substance Abuse	0	0	0	0	0
Adult Physical Rehabilitation (18 & Up)	30	670	8,864	669	8,926
Pediatric Physical Rehabilitation (0-17)	0	0	0	0	0
Burn Care	0	0	0	0	0
Swing Bed (Include All Utilization)	0	0	0	0	0
Long Term Care Hospital (LTCH)	0	0	0	0	0
Intermediate Intensive	11	828	5,316	674	3,592
Care Unit	0	0	0	0	0
	0	0	0	0	0
Total	**111**	**5,190**	**31,329**	**5,176**	**31,580**

2. Race/Ethnicity

Please report admissions and inpatient days for the hospital by the following race and ethnicity categories. Exclude newborn and neonatal.

Race/Ethnicity	Admissions	Inpatient Days
American Indian/Alaska Native	5	35
Asian	214	1,338
Black/African American	924	5,711
Hispanic/Latino	283	1,373
Pacific Islander/Hawaiian	0	0
White	3,569	21,747
Multi-Racial	195	1,125
Total	**5,190**	**31,329**

3. Gender

Please report admissions and inpatient days by gender. Exclude newborn and neonatal.

Gender	Admissions	Inpatient Days
Male	2,380	14,700
Female	2,810	16,629
Total	**5,190**	**31,329**

4. Payment Source

Please report admissions and inpatient days by primary payment source. Exclude newborn and neonatal.

Primary Payment Source	Admissions	Inpatient Days
Medicare	2,682	18,263
Medicaid	427	2,199
Peachare	0	0
Third-Party	1,431	7,773
Self-Pay	513	2,333
Other	137	761

5. Discharges to Death

Report the total number of inpatient admissions discharged during the reporting period due to death.

109

6. Charges for Selected Services

Please report the hospital's average charges as of 12-31-2009 (to the nearest whole dollar).

Service	Charge
Private Room Rate	816
Semi-Private Room Rate	0
Operating Room: Average Charge for the First Hour	5,612
Average Total Charge for an Inpatient Day	4,070

Part E : Emergency Department and Outpatient Services

1. Emergency Visits
Please report the number of emergency visits only.

34,313

2. Inpatient Admissions from ER
Please report inpatient admssions to the Hospital from the ER for emergency cases ONLY.

3,274

3. Beds Available
Please report the number of beds available in ER as of the last day of the report period.

24

4. Utilization by Specific type of ER bed or room for the report period.

Type of ER Bed or Room	Beds	Visits
Beds dedicated for Trauma	1	0
Beds or Rooms dedicated for Psychiatric /Substance Abuse cases	0	0
General Beds	21	0
Cardiac	2	0
	0	0
	0	0
	0	0

5. Transfers
Please provide the number of Transfers to another institution from the Emergency Department.

754

6. Non-Emergency Visits
Please provide the number of Outpatient/Clinic/All Other Non-Emergency visits to the hospital.

55,272

7. Observation Visits/Cases
Please provide the total number of Observation visits/cases for the entire report period.

1,475

8. Diverted Cases
Please provide the number of cases your ED diverted while on Ambulance Diversion for the entire report period.

0

9. Ambulance Diversion Hours
Please provide the total number of Ambulance Diversion hours for your ED for the entire report period

7.00

10. Untreated Cases

Please provide the number of patients who sought care in your ED but who left without or before being treated. Do not include patients who were transferred or cases that were diverted.

1,230

Part F : Services and Facilities

1a. Services and Facilities

Please report services offered onsite for in-house and contract services as requested. Please reflect the status of the service during the report period. *(Use the blank lines to specify other services.)*

Site Codes
1 = In-House - Provided by the Hospital
2 = Contract - Provided by a contractor but onsite
3 = Not Applicable

Status Codes
1 = On-Going
2 = Newly Initiated
3 = Discontinued
4 = Not Applicable

Service/Facilities	Site Code	Service Status
Podatric Services	3	4
Renal Dialysis	2	1
ESWL	2	1
Billiary Lithotropter	3	4
Kidney Transplants	3	4
Heart Transplants	3	4
Other-Organ/Tissues Transplants	3	4
Diagnostic X-Ray	1	1
Computerized Tomography Scanner (CTS)	1	1
Radioisotope, Diagnositic	1	1
Positron Emission Tomography (PET)	3	4
Radioisotope, Therapeutic	3	4
Magnetic Resonance Imaging (MRI)	1	1
Chemotherapy	3	4
Respiratory Therapy	1	1
Occupational Therapy	1	1
Physical Therapy	1	1
Speech Pathology Therapy	1	1
Gamma Ray Knife	3	4
Audiology Services	1	1
HIV/AIDS Diagnostic Treatment/Services	3	4
Ambulance Services	3	4
Hospice	3	4
Respite Care Services	3	4
Ultrasound/Medical Sonography	1	1
Cardiology (Includes Cardiology Ultrasound)	1	1
	0	0
	0	0

1b. Report Period Workload Totals

Please report the workload totals for in-house and contract services as requested. The number of units should equal the number of machines.

Category	Total
Number of Podiatric Patients	0
Number of Dialysis Treatments	808
Number of ESWL Patients	49
Number of ESWL Procedures	49
Number of ESWL Units	1
Number of Biliary Lithotripter Procedures	0
Number of Biliary Lithotripter Units	0
Number of Kidney Transplants	0
Number of Heart Transplants	0
Number of Other-Organ/Tissues Treatments	0
Number of Diagnostic X-Ray Procedures	67,163
Number of CTS Units (machines)	3
Number of CTS Procedures	17,325
Number of Diagnostic Radioisotope Procedures	3,148
Number of PET Units (machines)	0
Number of PET Procedures	0
Number of Therapeautic Radioisotope Procedures	0
Number of Number of MRI Units	2
Number of Number of MRI Procedures	5,652
Number of Chemotherapy Treatments	0
Number of Respiratory Therapy Treatments	189,746
Number of Occupational Therapy Treatments	6,741
Number of Physical Therapy Treatments	39,260
Number of Speech Pathology Patients	2,318
Number of Gamma Ray Knife Procedures	0
Number of Gamma Ray Knife Units	0
Number of Audiology Patients	0
Number of HIV/AIDS Diagnostic Procedures	0
Number of HIV/AIDS Patients	0
Number of Ambulance Trips	0
Number of Hospice Patients	0
Number of Respite care Patients	0
Number of Ultrasound/Medical Sonography Units	11
Number of Ultrasound/Medical Sonography Procedures	14,832
Number of Treatments, Procedures, or Patients (Other 1)	24,334
Number of Treatments, Procedures, or Patients (Other 2)	0
Number of Treatments, Procedures, or Patients (Other 3)	0

2. Medical Ventilators

Provide the number of computerized/mechanical Ventilator Machines that were in use or available

for immediate use as of the last day of the report period (12/31).

9

3. Robotic Surgery System

Please report the number of units, number of procedures, and type of unit(s).

# Units	# Procedures	Type of Unit(s)
0	0	

Part G : Facility Workforce Information

1. Budgeted Staff

Please report the number of budgeted fulltime equivalents (FTEs) and the number of vacancies as of 12-31-2009. Also, include the number of contract or temporary staff (eg. agency nurses) filling budgeted vacancies as of 12-31-2009.

Profession	Budgeted FTEs	Vacant Budgeted FTEs	Contract/Temporary Staff FTEs
Licensed Physicians	1	1	0
Physician Assistants Only (not including Licensed Physicians)	0	0	0
Registered Nurses (RNs-Advanced Practice*)	184.28999328613	0	1.039999961853
Licensed Practical Nurses (LPNs)	7.8000001907349	0.69999998807907	0
Pharmacists	10.130000114441	0.62999999523163	0
Other Health Services Professionals*	238.25999450684	10.609999656677	0
Administration and Support	3	1	0
All Other Hospital Personnel (not included above)	157.75999450684	0.93999999761581	0

2. Filling Vacancies

Using the drop-down menus, please select the average time needed during the past six months to fill each type of vacant position.

Type of Vacancy	Average Time Needed to Fill Vacancies
Physician's Assistants	31-60 Days
Registered Nurses (RNs-Advance Practice)	31-60 Days
Licensed Practical Nurses (LPNs)	Not Applicable
Pharmacists	Not Applicable
Other Health Services Professionals	31-60 Days
All Other Hospital Personnel (not included above)	31-60 Days

3. Race/Ethnicity of Physicians

Please report the number of physicians with admitting privileges by race.

Race/Ethnicity	Number of Physicians
American Indian/Alaska Native	0
Asian	188
Black/African American	111
Hispanic/Latino	22
Pacific Islander/Hawaiian	1
White	485
Multi-Racial	5

4. Medical Staff

Please report the number of active and associate/provisional medical staff for the following specialty categories. Keep in mind that physicians may be counted in more than one specialty. Please

indicate whether the specialty group(s) is hospital-based. Also, indicate how many of each medical specialty are enrolled as providers in Georgia Medicaid/PeachCare for Kids and/or the Public Employee Health Benefit Plans (PEHB-State Health Benefit Plant and/or Board of Regents Benefit Plan).

Medical Specialties	Number of Medical Staff	Check if Any are Hospital Based	Number Enrolled as Providers in Medicaid/PeachCare	Number Enrolled as Providers in PEHB Plan
General and Family Practice	64	☐	2	0
General Internal Medicine	71	☐	7	0
Pediatricians	68	☐	14	0
Other Medical Specialties	230	☐	56	0

Surgical Specialties	Number of Medical Staff	Check if Any are Hospital Based	Number Enrolled as Providers in Medicaid/PeachCare	Number Enrolled as Providers in PEHB Plan
Obstetrics	50	☐	18	0
Non-OB Physicians Providing OB Services	0	☐	0	0
Gynecology	8	☐	2	0
Ophthalmology Surgery	17	☐	0	0
Orthopedic Surgery	44	☐	1	0
Plastic Surgery	10	☐	1	0
General Surgery	20	☐	2	0
Thoracic Surgery	0	☐	0	0
Other Surgical Specialties	34	☐	5	0

Other Specialties	Number of Medical Staff	Check if Any are Hospital Based	Number Enrolled as Providers in Medicaid/PeachCare	Number Enrolled as Providers in PEHB Plan
Anesthesiology	20	☑	1	0
Dermatology	15	☐	0	0
Emergency Medicine	64	☑	54	0
Nuclear Medicine	0	☐	0	0
Pathology	7	☑	0	0
Psychiatry	14	☐	0	0
Radiology	29	☑	10	0
Neonatology	4	☑	2	0
Other	5	☐	0	0
Physicial Medicine and Rehabilitation	12	☑	1	0

5a. Non-Physicians

Please report the number of professionals for the categories below. Exclude any hospital-based staff reported in Part G, Questions 1,2,3 and 4 above.

Profession	Number
Dentists (include oral surgeions) with Admitting Privleges	11
Podiatrists	15
Certified Nurse Midwives with Clinical Privileges in the Hospital	16
All Other Staff Affiliates with Clinical Privileges in the Hospital	201

5b. Name of Other Professions

Please provide the names of professions classified as "Other Staff Affiliates with Clinical Privileges" above.

Anesthesia Physicians Assistant, Certified Nurse Practitioner, Certified Registered Nurse Anesthetist, Clinical Nurse Specialist, Family Nurse Practitioner, Licensed Clinical Social Worker, Licensed Clinical Psychologist, Medical Radiation Physicist, Nurse Practitioner, Pathologists Assistant, Pediatric Nurse Practitioner, Physicians Assistant, Psychiatry PhD

Comments and Suggestions:

Part H : Physician Name and License Number

1. Physicians on Staff

Please report the full name and license number of each physician on staff. **(Due to the large number of entries, this section has been moved to a separate PDF file.)**

Part I : Patient Origin Table

1. Patient Origin

Please report the county of origin for the inpatient admissions or discharges excluding newborns (except surgical services should include outpatients only).

Inpat=Inpatient Services
Surg=Outpatient Surgical
OB=Obstetric
P18+=Acute psychiatric adult 18 and over
P13-17=Acute psychiatric adolescent 13-17
P0-12=Acute psychiatric children 12 and under
S18+=Substance abuse adult 18 and over
S13-17=Substance abuse adolescent 13-17
E18+=Extended care adult 18 and over
E13-17=Extended care adolescent 13-17
E0-12=Extended care children 0-12
LTCH=Long Term Care Hospital

County	Inpat	Surg	OB	P18+	P13-17	P0-12	S18+	S13-17	E18+	E13-17	E0-12	LTCH
Alabama	8	0	0	0	0	0	0	0	0	0	0	0
Baldwin	0	4	0	0	0	0	0	0	0	0	0	0
Banks	8	4	0	0	0	0	0	0	0	0	0	0
Barrow	112	221	0	0	0	0	0	0	0	0	0	0
Butts	0	4	0	0	0	0	0	0	0	0	0	0
Chatham	4	0	0	0	0	0	0	0	0	0	0	0
Cherokee	4	47	0	0	0	0	0	0	0	0	0	0
Clarke	4	8	0	0	0	0	0	0	0	0	0	0
Clayton	21	12	0	0	0	0	0	0	0	0	0	0
Cobb	25	95	0	0	0	0	0	0	0	0	0	0
Coweta	0	4	0	0	0	0	0	0	0	0	0	0
Dawson	4	4	0	0	0	0	0	0	0	0	0	0
DeKalb	120	300	0	0	0	0	0	0	0	0	0	0
Douglas	0	4	0	0	0	0	0	0	0	0	0	0
Effingham	0	3	0	0	0	0	0	0	0	0	0	0
Fayette	4	0	0	0	0	0	0	0	0	0	0	0
Florida	29	24	0	0	0	0	0	0	0	0	0	0
Forsyth	112	233	0	0	0	0	0	0	0	0	0	0
Franklin	12	8	0	0	0	0	0	0	0	0	0	0
Fulton	282	490	0	0	0	0	0	0	0	0	0	0
Gilmer	0	4	0	0	0	0	0	0	0	0	0	0
Glynn	0	8	0	0	0	0	0	0	0	0	0	0
Gwinnett	4,030	4,474	0	0	0	0	0	0	0	0	0	0
Habersham	8	4	0	0	0	0	0	0	0	0	0	0
Hall	120	292	0	0	0	0	0	0	0	0	0	0
Henry	8	16	0	0	0	0	0	0	0	0	0	0
Jackson	41	130	0	0	0	0	0	0	0	0	0	0
Jasper	4	8	0	0	0	0	0	0	0	0	0	0

Lumpkin	12	4	0	0	0	0	0	0	0	0	0	0
Morgan	12	4	0	0	0	0	0	0	0	0	0	0
Newton	17	32	0	0	0	0	0	0	0	0	0	0
North Carolina	0	8	0	0	0	0	0	0	0	0	0	0
Oconee	4	8	0	0	0	0	0	0	0	0	0	0
Oglethorpe	4	0	0	0	0	0	0	0	0	0	0	0
Other Out of State	54	20	0	0	0	0	0	0	0	0	0	0
Pickens	4	8	0	0	0	0	0	0	0	0	0	0
Putnam	4	0	0	0	0	0	0	0	0	0	0	0
Rabun	8	4	0	0	0	0	0	0	0	0	0	0
Richmond	4	4	0	0	0	0	0	0	0	0	0	0
Rockdale	4	55	0	0	0	0	0	0	0	0	0	0
South Carolina	8	4	0	0	0	0	0	0	0	0	0	0
Spalding	4	8	0	0	0	0	0	0	0	0	0	0
Stephens	0	8	0	0	0	0	0	0	0	0	0	0
Taliaferro	0	7	0	0	0	0	0	0	0	0	0	0
Tennessee	4	8	0	0	0	0	0	0	0	0	0	0
Towns	0	4	0	0	0	0	0	0	0	0	0	0
Union	4	0	0	0	0	0	0	0	0	0	0	0
Walton	71	201	0	0	0	0	0	0	0	0	0	0
White	8	4	0	0	0	0	0	0	0	0	0	0
Worth	4	0	0	0	0	0	0	0	0	0	0	0
Total	**5,190**	**6,792**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**

Surgical Services Addendum

Part A : Surgical Services Utilization

1. Surgery Rooms in the OR Suite

Please report the Number of Surgery Rooms, (as of the end of the report period). Report only the rooms in CON-Approved Operating Room Suites pursuant to Rule 111-2-2-.40 and 111-8-48-.28.

Room Type	Dedicated Inpatient Rooms	Dedicated Outpatient Rooms	Shared Rooms
General Operating	0	5	3
Cystoscopy (OR Suite)	0	0	0
Endoscopy (OR Suite)	0	0	0
	0	0	0
Total	**0**	**5**	**3**

2. Procedures by Type of Room

Please report the number of procedures by type of room.

Room Type	Dedicated Inpatient Rooms	Dedicated Outpatient Rooms	Shared Inpatient Rooms	Shared Outpatient Rooms
General Operating	0	5,637	1,304	1,507
Cystoscopy	0	0	0	0
Endoscopy	0	0	0	0
	0	0	0	0
Total	**0**	**5,637**	**1,304**	**1,507**

3. Patients by Type of Room

Please report the number of patients by type of room.

Room Type	Dedicated Inpatient Rooms	Dedicated Outpatient Rooms	Shared Inpatient Rooms	Shared Outpatient Rooms
General Operating	0	5,489	1,238	1,303
Cystoscopy	0	0	0	0
Endoscopy	0	0	0	0
	0	0	0	0
Total	**0**	**5,489**	**1,238**	**1,303**

Part B : Ambulatory Patient Race/Ethnicity, Age, Gender and Payment Source

1. Race/Ethnicity of Ambulatory Patients

Please report the total number of ambulatory patients for both dedicated outpatient and shared room environment.

Race/Ethnicity	Number of Ambulatory Patients
American Indian/Alaska Native	0
Asian	420
Black/African American	723
Hispanic/Latino	237
Pacific Islander/Hawaiian	0
White	4,790
Multi-Racial	622
Total	**6,792**

2. Age Grouping

Please report the total number of ambulatory patients by age grouping.

Age of Patient	Number of Ambulatory Patients
Ages 0-14	263
Ages 15-64	4,668
Ages 65-74	1,172
Ages 75-85	607
Ages 85 and Up	82
Total	**6,792**

3. Gender

Please report the total number of ambulatory patients by gender.

Gender	Number of Ambulatory Patients
Male	2,995
Female	3,797
Total	**6,792**

4. Payment Source

Please report the total number of ambulatory patients by payment source.

Primary Payment Source	Number of Patients
Medicare	1,556
Medicaid	78
Third-Party	5,148
Self-Pay	10

Perinatal Services Addendum

Part A : Obstetrical Services Utilization

Please report the following obstetrical services information for the report period. Include all deliveries and births in any unit of th hospital or anywhere on its grounds.

1. Number of Delivery Rooms: 0

2. Number of Birthing Rooms: 0

3. Number of LDR Rooms: 0

4. Number of LDRP Rooms: 0

5. Number of Cesarean Sections: 0

6. Total Live Births: 0

7. Total Births (Live and Late Fetal Deaths): 0

8. Total Deliveries (Births + Early Fetal Deaths and Induced Terminations): 0

Part B : Newborn and Neonatal Nursery Services

1. Nursery Services

Please Report the following newborn and neonatal nursery information for the report period.

Type of Nursery	Set-Up and Staffed Beds/Station	Neonatal Admissions	Inpatient Days	Transfers within Hospital
Normal Newborn (Basic)	0	0	0	0
Specialty Care (Intermediate Neonatal Care)	0	0	0	0
Subspecialty Care (Intensive Neonatal Care)	0	0	0	0

Part C : Obstetrical Charges and Utilization by Mother's Race/Ethnicity and Age

1. Race/Ethnicity

Please provide the number of admissions and inpatient days for mothers by the mother's race using race/ethnicity classifications.

Race/Ethnicity	Admissions by Mother's Race	Inpatient Days
American Indian/Alaska Native	0	0
Asian	0	0
Black/African American	0	0
Hispanic/Latino	0	0
Pacific Islander/Hawaiian	0	0
White	0	0
Multi-Racial	0	0
Total	**0**	**0**

2. Age Grouping
Please provide the number of admissions by the following age groupings.

Age of Patient	Number of Admissions	Inpatient Days
Ages 0-14	0	0
Ages 15-44	0	0
Ages 45 and Up	0	0
Total	**0**	**0**

3. Average Charge for an Uncomplicated Delivery
Please report the average hospital charge for an uncomplicated delivery(CPT 59400)

$0.00

4. Average Charge for a Premature Delivery
Please report the average hospital charge for a premature delivery.

$0.00

LTCH Addendum

Part A : General Information

1a. Accreditation Check the box to the right if your Long Term Care Hospital is accredited. ☐
If you checked the box for yes, please specify the agency that accredits your facility in the space below.

1b. Level/Status of Accreditation
Please provide your organization's level/status of accreditation.

2. Number of Licensed LTCH Beds: 0

3. Permit Effective Date:

4. Permit Designation:

5. Number of CON Beds: 0

6. Number of SUS Beds: 0

7. Total Patient Days: 0

8. Total Discharges: 0

9. Total LTCH Admissions: 0

Part B : Utilization by Race, Age, Gender and Payment Source

1. Race/Ethnicity
Please provide the number of admissions and inpatient days using the following race/ethnicity classifications.

Race/Ethnicity	Admissions	Inpatient Days
American Indian/Alaska Native	0	0
Asian	0	0
Black/African American	0	0
Hispanic/Latino	0	0
Pacific Islander/Hawaiian	0	0
White	0	0
Multi-Racial	0	0
Total	**0**	**0**

2. Age of LTCH Patient

Please provide the number of admissions and inpatient days by the following age groupings.

Age of Patient	Admissions	Inpatient Days
Ages 0-64	0	0
Ages 65-74	0	0
Ages 75-84	0	0
Ages 85 and Up	0	0
Total	**0**	**0**

3. Gender

Please provide the number of admissions and inpatient days by the following gender classifications.

Gender of Patient	Admissions	Inpatient Days
Male	0	0
Female	0	0
Total	**0**	**0**

4. Payment Source

Please indicate the number of patients by the payment source. Please note that individuals may have multiple payment sources.

Primary Payment Source	Number of Patients	Inpatient Days
Medicare	0	0
Third-Party	0	0
Self-Pay	0	0
Other	0	0

Psychiatric/Substance Abuse Services Addendum

Part A : Psychiatric and Substance Abuse Data by Program

1. Beds

Please report the number of beds as of the last day of the report period. Report beds only for officially recognized programs. Use the blank row to report combined beds. For combined bed programs, please report each of the combined bed programs and the number of combined beds. Indicate the combined programs using letters A through H, for example,"AB"

Patient Type	Distribution of CON-Authorized Beds	Set-Up and Staffed Beds
A- General Acute Psychiatric Adults 18 and over	0	0
B- General Acute Psychiatric Adolescents 13-17	0	0
C- General Acute Psychiatric Children 12 and under	0	0
D- Acute Substance Abuse Adults 18 and over	0	0
E- Acute Substance Abuse Adolescents 13-17	0	0
F-Extended Care Adults 18 and over	0	0
G- Extended Care Adolescents 13-17	0	0
H- Extended Care Adolescents 0-12	0	0
	0	0

2. Admissions, Days, Discharges, Accreditation

Please report the following utilization for the report period. Report only for officially recognized programs.

Program Type	Admissions	Inpatient Days	Discharges	Discharge Days	Average Charge Per Patient Day	Check if the Program is JCAHO Accredited
General Acute Psychiatric Adults 18 and over	0	0	0	0	0	☐
General Acute Psychiatric Adolescents 13-17	0	0	0	0	0	☐
General Acute Psychiatric Children 12 and Under	0	0	0	0	0	☐
Acute Substance Abuse Adults 18 and over	0	0	0	0	0	☐
Acute Substance Abuse Adolescents 13-17	0	0	0	0	0	☐
Extended Care Adults 18 and over	0	0	0	0	0	☐
Extended Care Adolescents 13-17	0	0	0	0	0	☐
Extended Care Adolescents 0-12	0	0	0	0	0	☐

Part B : Psych/SA Utilization by Race/Ethnicity, Gender, and Payment Source

1. Race/Ethnicity

Please provide the number of admissions and inpatient days using the following race/ethnicity classifications.

Race/Ethnicity	Admissions	Inpatient Days
American Indian/Alaska Native	0	0
Asian	0	0
Black/African American	0	0
Hispanic/Latino	0	0
Pacific Islander/Hawaiian	0	0
White	0	0
Multi-Racial	0	0
Total	**0**	**0**

2. Gender

Please provide the number of admissions and inpatient days by the following gender classifications.

Gender of Patient	Admissions	Inpatient Days
Male	0	0
Female	0	0
Total	**0**	**0**

3. Payment Source

Please indicate the number of patients by the following payment sources. Please note that individuals may have multiple payment sources.

Primary Payment Source	Number of Patients	Inpatient Days
Medicare	0	0
Medicaid	0	0
Third Party	0	0
Self-Pay	0	0
PeachCare	0	0

Georgia Minority Health Advisory Council Addendum

Because of Georgia's racial and ethnic diversity, and a dramatic increase in segments of the population with Limited English Proficiency, the Georgia Minority Health Advisory Council is working with the Department of Community Health to assess our health systems' ability to provide Culturally and Linguistically Appropriate Services (CLAS) to all segments of our population. We appreciate your willingness to provide information on the following questions:

1. Do you have paid medical interpreters on staff? *(Check the box, if yes.)* ☑
If you checked yes, how many? 2 (FTE's)
What languages do they interpret?
Spanish

2. When a paid medical interpreter is not available for a limited-English proficiency patient, what alternative mechanisms do you use to assure the provision of Linguistically Appropriate Services? *(Check all that apply)*

Bilingual Hospital Staff Member ☐	Bilingual Member of Patient's Family ☐
Community Volunteer Intrepreter ☐	Telephone Interpreter Service ☑
Refer Patient to Outside Agency ☐	Other (please describe): ☑

Contract interpreters, telephone interpreting services, videoconferencing interpreting services

3. Please complete the following grid to show the proportion of patients you serve who prefer speaking various languages (name the 3 most common non-English languages spoken.)

Top 3 most common non-English languages spoken by your patients	Percent of patients for whom this is their preferred language	# of physicians on staff who speak this language	# of nurses on staff who speak this language	# of other employed staff who speak this language
Spanish	13,085 minutes	0	0	0
Vietnamese		0	0	0
Korean		0	0	0

4. What **training** have you provided to your staff to assure cultural competency and the provision of **Culturally and Linguistically Appropriate Services (CLAS)** to your patients?

During New Associate Orientation, the organization's expectations are outlined for providing care

and communication that is appropriate for the patient and family and that the same consideration is expected toward co-workers and physicians the associate interacts with during their work. Additional education is provided throughout the orientation process that equips the associate to use the various tools and resources available to them as is appropriate to their job role in the organization. This education is population specific, addressing the unique needs of the primary populations served by the organization. Libraries of information specific to a multitude of cultures and faith traditions are available online for associates to reference during their work. Ongoing training is provided to assist associates with basic language skills in Spanish, the predominant language spoken by the patient population other than English. For associates working in the facility serving a large Korean population, additional training in the cultural and language needs of those patients and families is provided. Classes in Transcultural Healthcare are provided to direct care providers, equipping them to better access and understand needs of patients who are of groups different than the care provider's group of origin. Department specific ongoing education is provided to refresh the direct care provider's knowledge of the preferences of various groups served. This education is shaped by patient satisfaction data collected by the organization. In addition, department specific patient and family education materials are made available to care providers in the languages of the patients they serve. Ongoing training in these patient education materials is conducted as new resources are made available.

5. What is the most urgent tool or resource you need in order to increase your ability to provide **Culturally and Linguistically Appropriate Services (CLAS)** to your patients?

The Gwinnett Medical Center currently utilizes numerous resources in order to provide Culturally and Linguistically Appropriate Services to our patients. As our patients volumes continue to grow and the diversity of our patient population continues to increase, we will utilize additional printed materials and on-site interpreters in order to meet the needs of our patients.

6. In what languages are the signs written that direct patients within your facility?

1. English
2. Spanish
3. Braille
4.

7. If an uninsured patient visits your emergency department, is there a community health center, federally-qualified health center, free clinic, or other reduced-fee safety net clinic nearby to which you could refer that patient in order to provide him or her an affordable primary care medical home regardless of ability to pay? *(Check the box, if yes)* ☑
If you checked yes, what is the name and location of that health care center or clinic?

Four Corners Health Center (Norcross, GA); Mercy Care (Duluth, GA); Good Samaritan Clinic (Duluth, GA); Hebron Clinic (Lawrenceville, GA); Hope Clinic (Lawrenceville, GA); Gwinnett Community Clinic (Snellville, GA); Gwinnett County Health Department (Lawrenceville, Buford, Norcross); Gwinnett Medical Center OBGYN Clinic (Lawrenceville, GA); Miles and Lib Mason Childrens Clinic (Lawrenceville, GA)

Electronic Signature

Please note that the survey WILL NOT BE ACCEPTED without the authorized signature of the Chief Executive Officer or Executive Director (principal officer) of the facility. The signature can be completed only AFTER all survey data has been finalized. By law, the signatory is attesting under penalty of law that the information is accurate and complete.

I state, certify and attest that to the best of my knowledge upon conducting due diligence to assure the accuracy and completeness of all data, and based upon my affirmative review of the entire completed survey, this completed survey contains no untrue statement, or incaccurate data, nor omits requested material information or data. I further state, certify and attest that I have reviewed the entire contents of the completed survey with all appropriate staff of the facility. I further understand that inaccurate, incomplete or omitted data could lead to sanctions against me or my facility. I further understand that a typed version of my name is being accepted as my original signature pursuant to the Georgia Electronic Records and Signature Act.

Authorized Signature: Philip R. Wolfe

Date: 3/29/2010

Title: President & Chief Executive Officer

Comments:

Part D: Inpatient Services

Payment Source: State Merit is now included as part of the Third-Party primary payment source category. Historically, State Merit patients were included under the 'Other' primary payment source category.

Operating Room - Average Charge for the First Hour: The Gwinnett Hospital System maintains numerous levels of initial hour operating room charges based on the resource intensity of anesthesia, staff and equipment involved in the case. Average provided is calculated on all case levels from actual patient charges.

Part E: Emergency Department and Outpatient Services

Visit data by room type currently not available.

Transfers to another institution include transfers to other acute care facilities, SNF, as well as other institutions.

Diversion Cases are not tracked.

Diversion Hours – Number represents Total Diversion status. GMC-Duluth also will go on specialty-specific diversion as GMC in Lawrenceville goes on specialty-specific diversion.

Untreated cases include all patients that left the facility prior to triage or prior to physician assessment.

Part F: Services and Facilities

Podiatry patients are treated at GMC-Duluth but an organized program does not exist.

Outpatient chemotherapy treatments are provided at the Gwinnett Medical Center in Lawrenceville.

Audiology services are provided at GMC-Duluth but the units of service are currently not tracked as a unique service.

HIV/AIDS patients are treated and receive services at GMC-Duluth facilities. GMC-Duluth does not have a formal organized program for these patients and therefore does not track this type of patient information.

Ultrasound/Medical Sonography Units include portable and stationary units.

Cardiology procedures include cardiology ultrasound procedures.

Part G: Facility Workforce Information

Medical staff specialties have been redefined based on subspecialties of the physician staff. Pediatric Emergency physicians are now included in the Emergency Medicine category. The Pediatricians specialty category formerly included Pediatric Emergency Physicians.

Medical staff enrolled as providers in Medicaid/Peachcare is based solely on those physicians with a Medicaid license number on record with the Gwinnett Hospital System. These numbers may not represent all physicians enrolled as providers in Medicaid and PeachCare. PEHB Plan enrollment information currently is not available.

Georgia Minority Health Advisory Council Addendum

The detailed information as requested in the grid is not available. The number of minutes that on-site interpreters translated in Spanish at GMC-Duluth is provided. The language line phone services that Gwinnett Hospital System used in CY2009 is as follows: Spanish (35,328 minutes, 4,563 calls), Vietnamese (7,346 minutes, 508 calls), and Korean (4,793 minutes, 395 calls). Contracted services translated Korean for 253 minutes and Vietnamese for 1,267 minutes for Gwinnett Hospital System facilities. Physician language is currently not tracked for the entire medical staff. Nursing and other employed staff personnel are not utilized as interpreters.